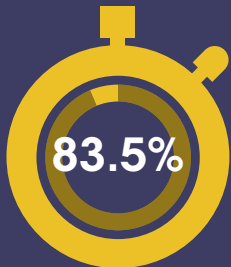


## HERE'S HOW WE DID IN OCTOBER 2017



92.5% of all scheduled crossings operated

September 97.3%



83.5% of all services arrived within 30 minutes of schedule

September 80.6%



You gave us a 6.6 out of 10 for overall satisfaction

September 7/10



You rated the helpfulness of our customer teams at 8.5 out of 10

September 8.3/10

See [condorferries.co.uk](http://condorferries.co.uk) to find out more

Source: Condor Ferries reliability and punctuality reports, MindMover Customer Satisfaction Survey on behalf of Condor Ferries.

**condor**  
F E R R I E S