



Frequently Asked Questions - Swine Flu

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Q I have swine flu or I have been signed off with suspected swine flu should I travel by ferry?

A In common with all other infectious diseases and in line with recent government health advice, you should limit your contact with other people and avoid public places. As a consequence, it would not be appropriate to travel on any form of public transport including ferries.

Q I am at risk of catching Swine Flu if I travel on a ferry?

A Your risk is no greater than that posed in any other public space or transport provider. Condor Ferries operates a frequent sanitation programme and has reviewed this in the light of recent government advice to ensure compliance with the latest standards.

Q I have decided I want to change my travel plans because of the recent news coverage of swine flu – how will this work?

A You may wish to bear in mind official advice that at present there is no restriction on the movement of individuals. Condor Ferries allow passengers to change their bookings subject to the usual amendment fees, members of the Frequent Travellers Club are entitled to amend their bookings for free.

Q What precautions is Condor Ferries taking to protect its passengers from swine flu?

A All crew have been fully briefed in line latest hygiene recommendations. Condor Ferries already maintains a rigorous hygiene and cleanliness regime, this is under regular review to ensure it meets latest advice. Condor Ferries ships and office locations are all displaying relevant public health advice notices and following the appropriate government guidance. Condor Ferries is making paper tissues available for sale in Condor Shopping outlets.

Q I am travelling with Condor Ferries in the next few weeks – what would you recommend I do to minimise the risks?

A Before you travel, check reliable information sources such as those listed below, when you pack make sure all passengers travelling in your party

have an easily accessible source of paper tissues as advised in the “Catch it Bin it Kill it” campaign, maintain a high standard of personal hygiene and wash your hands regularly with soap and water.

Q *Where can I find more information about swine flu and how to stay healthy?*

A There are a number of authoritative sources of information which are readily accessible. All households in England and Wales have received a leaflet at home and there are numerous government information pages on the web a selection of which are listed below:

England and Wales

Directgov - Swine flu - information around the UK
http://www.direct.gov.uk/en/Swineflu/DG_177884

Directgov - Cold and flu advice

<http://www.nhsdirect.nhs.uk/FluSAT/P2.htm>

The States of Guernsey

<http://www.gov.gg/ccm/navigation/health---social-services/public-health-and-strategy/swine-influenza-information/>

The States of Jersey

Public Health – Swine Flu

http://www.gov.je/Health/public_health/SwineFlu/